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Exam : **E_HYCPS_60**

Title : SAP Certified Product Support
Specialist - SAP Hybris
Commerce 6.0

Vendor : SAP

Version : DEMO

NO.1 What are the services provided by Payment Service Providers?

- A. traceability across entire transactions
- B. transactional authorization of customer payments
- C. repeatable transactions via secure storage of customer credit card details
- D. automatic linking of merchant product data to price comparison services

Answer: B,C

NO.2 What are converters and Populators used for in the Commerce Facades and Services extensions?

- A. They allow you to dynamically generate data objects from subclassed model classes
- B. They allow you to implement price conversion logic in multi-currency sites
- C. They allow you to populate models from user input-form data
- D. They allow you to customize the data objects to be delivered to the front end without changing the services implementation

Answer: C,D

NO.3 In order to add a new physical shop/warehouse location to your base store, you must:

- A. create an appropriate POS instance with a valid address and assign it to your base store.
- B. make sure the geocoding cronjob is currently scheduled.
- C. create a valid address and assign it to your BaseStore.
- D. add Latitude and Longitude values to your BaseStore.

Answer: A

NO.4 Which of the following is true of the OCC (Omni Commerce Connect) Web services?

- A. the OCC web services follow the RESTful paradigm
- B. the OCC web services are built on Apache struts
- C. the OCC web services support the SOAP protocol
- D. the OCC web services support both JSON and XML response representations

Answer: A,D

NO.5 Which of the following statements are true with respect to the credit card payment process?

- A. it may be cancelled at any time before or after the capture
- B. it may consist of the steps: authorization, capture,refund.
- C. it is possible to refund a larger amount than the captured amount
- D. it is possible to capture a smaller amount than the authorized amount

Answer: B,D

NO.6 Assuming a default configuration, complete the following sentence correctly: With advanced personalization in hybris, a customer segment is subjected to evaluation...

- A. when its parent has been evaluated
- B. When it is active
- C. Only when in "full processing" mode
- D. only during catalog version synchronization

Answer: B

NO.7 Consider a BTG segment which is made up of rules. When processing this segment for a particular user, what happens when one of those rules is fulfilled (evaluates to true)?

A. the rule will not be evaluated again the next time the entire segment is evaluated

B. the rule will be evaluated again next time the entire segment is evaluated (Comment - based on discussion and logical way even if some rules were evaluated to true then later again it will need to verify because customer's earlier condition may not be resent condition. This is why A option is also wrong.)

C. the entire segment will be marked as fulfilled regardless of the result of the evaluation of the other rules in the segment

D. the entire segment will be marked as fulfilled only when all the other rules in the segment are fulfilled

<https://wiki.hybris.com/display/release5/How+To+Integrate+Advanced+Personalization+with+Front-end+Application+-+Tutorial>

Answer: B,D